

Privacy Policy for Barnhart Bolt & Special Fasteners, Inc. (“Barnhart Bolt”)

Effective Date: March 4, 2025

At Barnhart Bolt, we are committed to protecting your privacy and ensuring a safe online experience. This Privacy Policy outlines how we collect, use, and protect your personal information when you visit our website and make payments via invoices. By using our website and services, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect the following types of personal and transactional information when you visit our website and make payments:

- **Personal Information:** This may include your name, business name, email address, phone number, billing address, and any other personal details you provide.
- **Payment Information:** When you submit an invoice payment, we collect payment details such as credit card information, bank account information, and other financial data needed to process the payment securely.
- **Transaction Data:** Information related to your purchases, such as the items bought, order details, dates, and amounts.
- **Technical Information:** We may automatically collect information such as your IP address, browser type, operating system, and device information to improve website performance and security.

2. How We Use Your Information

We use the information we collect for the following purposes:

- **Processing Payments:** To process and complete invoice payments securely.
- **Order Fulfillment:** To fulfill orders, provide customer support, and manage transactions.
- **Communication:** To communicate with you about your orders, payments, and other relevant updates related to our products and services.
- **Website Improvement:** To enhance our website's functionality, security, and overall user experience.

- **Compliance:** To comply with legal obligations, prevent fraud, and protect our rights and interests.

3. How We Protect Your Information

We take the security of your personal and payment information seriously and use appropriate administrative, technical and physical safeguards to protect your data. We use encryption (such as SSL technology) to protect sensitive financial information during transmission. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

4. Payment Processor

To process payments, we use a third-party payment service provider. Your payment information is handled by this provider in accordance with their privacy policies. Barnhart Bolt does not store or have access to your full payment information, such as credit card or debit card details.

5. Sharing Your Information

We may share your information in the following situations:

- **Service Providers:** We may share your data with trusted third-party vendors who assist in processing payments, delivering orders, or providing customer service.
- **Legal Compliance:** We may disclose your information to comply with legal obligations or respond to lawful requests from government authorities or law enforcement agencies.
- **Business Transfers:** If our business is involved in a merger, acquisition, or sale, your information may be transferred as part of that transaction.

6. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to collect and store information when you visit our website. Cookies help us analyze website traffic, improve user experience, and provide personalized content. You can control cookies through your browser settings, but please note that disabling cookies may affect some website functionalities.

7. Your Rights

Depending on your location and applicable laws, you may have the following rights regarding your personal information:

- **Access:** You may request access to the personal data we hold about you.

- **Correction:** You may update or correct your personal information if it is inaccurate or incomplete.
- **Deletion:** You may request the deletion of your personal information, subject to certain legal exceptions.
- **Opt-Out:** You may opt out of receiving marketing communications from us at any time by following the unsubscribe instructions in our emails or by contacting us directly.

To exercise these rights, please contact us using the contact information provided below.

8. Data Retention

We retain personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, including such items as legal, accounting or reporting obligations. Once your information is no longer needed, we will securely delete or anonymize it.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, legal requirements, or technological advancements. We will notify you of any significant changes by posting an updated version of the Privacy Policy on our website. Please review this Privacy Policy periodically for any updates.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

Barnhart Bolt

Email: ashley@barnhartbolt.com

Phone: (432) 550-0760

Address: 2101 W. 42nd St., Odessa, TX 79764

Thank you for trusting Barnhart Bolt. We are committed to protecting your privacy and ensuring that your information is handled responsibly.